

Summary

Filing Year
2021

Form Name
E2.1.4.2.10

RRR Filing No
32056

Company

Wellington North Power Inc., Mount Forest ,
ED-2002-0511

Licence Type
Electricity Distributor

Status
Submitted

Submitted On

October 04, 2021

Submitter Name

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Report Version

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Attachment:

Prior to the Major Event

1. Did the distributor have any prior warning that the Major Event would occur? Yes

Additional Comments

Wellington North Power Inc. did have prior warning that there could possibly be wide-spread power outages due to the extreme weather conditions – wind, hail and rain.

2. If the distributor did have prior warning, did the distributor arrange to have extra employees on duty or on standby prior to the Major Event beginning? No

BRIEF DESCRIPTION OF ARRANGEMENTS, OR EXPLAIN WHY EXTRA EMPLOYEES WERE NOT ARRANGED

The LDC did not arrange for extra employee as all the line-crew members were already on standby to be called-in in the event of outages. On the afternoon, the Operations team prepared equipment including fueling trucks and checking chainsaws.

3. If the distributor did have prior warning, did the distributor issue any media announcements to the public warning of possible outages resulting from the pending No

4. Did the distributor train its staff on the response plans to prepare for this type of Major Event ? Yes

During the Major Event

1. Please identify the main contributing Cause of the Major Event as per the table in section 2.1.4.2.5 of the Electricity Reporting and Record Keeping Requirements.

Loss of Supply

Please provide a brief description of the event (i.e. what happened?). If selected "Other", please explain
The cause of interruption was Cause Code 2: Loss of Supply.

Supply feed from both Hydro One's Hanover Transmission station and Palmerston Transmission station were interrupted resulting in a Loss of Supply to embedded distributor Wellington North Power Inc. (WNP). During the Loss of Supply, WNP's service territory of Mount Forest and Holstein was without power.

The Loss of Supply was likely due to the adverse weather. Prior to and during the Loss of Supply, there was extreme weather consisting of wind, hail and rain. It was later reported that a tornado had touched down south of Mount Forest

2. Was the IEEE Standard 1366* used to identify the scope of the Major Event? If not, why not?

Yes, used IEEE Standard 1366

*The OEB preferred option

3. When did the Major Event begin

9/7/2021 5.27 pm

4. Did the distributor issue any estimated times of restoration (ETR) to the public during the Major Event? If so, through what channels?

Yes

If yes, please provide a brief description of the information. If no, please explain

Yes, WNP used both its' Twitter and Facebook accounts to post estimation restoration times (ETR) to customers as well as provide updates on the LDC's website. ETRs were provided to WNP from Hydro One Networks' Ontario Grid Control Centre (OGCC).

5. HOW MANY CUSTOMERS WERE INTERRUPTED DURING THE MAJOR EVENT?

2,801 CUSTOMERS

WHAT PERCENTAGE OF THE DISTRIBUTOR'S TOTAL CUSTOMER BASE DID THE INTERRUPTED CUSTOMERS REPRESENT?

71.00 %

6. HOW MANY HOURS DID IT TAKE TO RESTORE 90% OF THE CUSTOMERS WHO WERE INTERRUPTED?

7 HOURS

Additional Comments

Restoration took 6 hours and 47 mins (407 minutes)

7. Were there any outages associated with Loss of Supply during the Major Event?

Yes

If yes, please report on the duration and frequency of the Loss of Supply outages.

System Average Duration Interruption Duration Index = 4.840

System Average Frequency Interruption Duration Index = 0.713

Total customer hours of interruption = 19,000.12

8. In responding to the Major Event, did the distributor utilize assistance through a third party mutual assistance agreement with other utilities?

No

If yes, please provide the name of the utilities who provided the assistance?

9. Did the distributor run out of any needed equipment or materials during the Major Event?

No

If yes, please describe the shortages.

After the Major Event

1. What steps, if any, are being taken to be prepared for or mitigate such Major Events in the future (i.e., staff training, process improvements, system upgrades)?

No further action is required at this time

Additional Comments

Wellington North Power Inc. will continue to forge good working relations with Hydro One Networks and the Ontario Grid Control Centre.