



Wellington North Power Inc.

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ESA # 7012854

March 17, 2020

To Our Valued Customers, Suppliers and Stakeholders;

As our Federal, Provincial and Local Governments respond to the developing COVID 19 pandemic, Wellington North Power has taken action to help limit the spread of the virus by temporarily closing the office building to the public until further notice. We will maintain our commitment to serving our community and customers in Arthur, Holstein and Mount Forest through the following options:

Contact our office:

- Phone (519) 323-1710
- Email: Customerservice@wellingtonnorthpower.com

Our Website: www.wellingtonnorthpower.com

- New service connection and application for service forms

Customers can also access CustomerConnect to:

- View Current and Historical Bills
- View Historical Electric and Water Usage
- Sign up for Paper-less Billing

Payments can be made:

- Signing up for Pre-Authorized Payments
- Online & Telephone bank payments
- Paymentus online or call Paymentus directly at 1 (877) 812-7650
- Cheques via our 24 hour drop box located at our office 290 Queen Street West in Mount Forest or our Drop Box at Post Office in Arthur.
- Cheques via mail.

Any questions or concerns about COVID 19 locally should be directed to Wellington Dufferin Guelph Public Health (www.wdgpublichealth.ca) or call 1 (800) 265-7293.

Sincerely,

Jim Klujber
CEO / President
Wellington North Power Inc.